der the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

## Certificate of Mailing under 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to:

Commissioner for Patents Washington, D.C. 20231

on March 31, 2003. Date

Signature

**Tuddy Denby** 

Typed or printed name of person signing Certificate

Dete: Each paper must have its own certificate of mailing, or this certificate must identify each submitted paper.

Transmittal Form
Fee Transmittal Form
Check No. 20136 in the amount of \$388
Request for One Month Extension of Time
Response to Office Action and Amendment
Return Postcard

Burden Hour Statement: This form is estimated to take 0.03 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Bernasconi et al.

Title:

(

INTERNET-BASED DISPATCHING SYSTEM

Serial No.:

09/641,866

Filing Date:

August 18, 2000

Examiner / Unit:

C. Bleck/3626

Attorney Docket:

1913-1

## CERTIFICATE OF MAILING OR TRANSMISSION

I hereby certify that this correspondence is being deposited in the United States Postal Service as First Class Mail in an envelope addressed to: BOX NON FEE AMENDMENT, Commissioner for Patents, Washington, D.C. 20231, on this 31st day of March, 2003.

RECENTED 3ROUP 3600 OFFICE ACTION RESPONSE AND AMENDMEN

March 31, 2003

## TO THE COMMISSIONER FOR PATENTS:

In response to the most recent Office Action in this case mailed December 9, 2002, the Applicants, acting through their attorney, offer the following:

126.00 (